

Step 1: Plan Review the following Network and community resources to plan an activity to help patients learn more about strategies to prevent infections.

Network Resources

- My Kidney Kit All pages are available in English and Spanish.
- Highlighted MKK pages include:
 - My Life: Vaccines
 - My Treatment: How do I stay Infection Free?







- Blood Stream Infection Bulletin Board Kit
- Infection Prevention Campaign Pledge Forms: Engage staff and patients to work together to prevent infections by completing pledges committing to doing their part to protect everyone. Staff Pledge and Patient Pledge (English/Spanish)
- <u>Infection Prevention Lobby Day Idea Sheet</u> and <u>Lobby Day Checklist</u> includes ideas to include in a lobby day or bulletin board to create a patient engagement activity promoting infection prevention.
- <u>Hand Hygiene Tips for Patients</u> (patient poster)

ESRD NCC Resources:



- <u>Be Prepared: Safe Hemodialysis Treatment Checklist</u> (patient and staff handout) is a simple checklist that can help patients have a safe hemodialysis treatment.
- <u>Clean Hands Count</u> CDC's hand hygiene campaign materials adapted for dialysis including posters, flyers, brochures and badges.
- <u>Know the Facts About Infection</u> (patient brochure)

Centers for Disease Control and Prevention (CDC) Resources

COVID-19 Community Resources

- <u>Coronavirus Disease 2019 (COVID-19)</u> information is available on the CDC website including ways to <u>protect yourself</u> from the virus, <u>daily life and coping</u>, <u>what to do if you are sick</u> as well as <u>information for people at higher risk</u>.
- Get Your Home Ready 5 page household checklist
- <u>COVID-19 Community Resources</u> webpage includes handouts and posters in several languages available to download including:



What to Do if You Are Sick English/Spanish



Stop the Spread of Germs (poster) 8.5x11 English/Spanish 11x17 English/Spanish



Share Facts About COVID-19 English/Spanish



Symptoms of Coronavirus Disease 2019 (poster) English/Spanish



10 Ways to Manage Respiratory Symptoms at Home English/Spanish



Wash Your Hands (poster) 11x17 English/Spanish

Dialysis Safety Tools and Resources

- <u>Dialysis Safety Tools and Resources</u> website provides guidelines and tools to prevent infections in the dialysis clinic, including:
 - Audit Tools and Checklists including Hand Hygiene Audit tools for patients to complete
 - Conversation Starter to Prevent Infections in Dialysis Patients. (patient handout)
 - Speak Up: Making Dialysis Safer for Patients Video

Vaccination Resources

- <u>Adult Vaccination Resources</u> includes patient handouts, posters and videos to download and share about the importance of getting vaccinated.
 - <u>Guidelines for Vaccinating Kidney Dialysis Patients and Patients with Chronic Kidney Disease</u> provides a summary of the Advisory Committee on Immunization Practices for staff.
 - <u>Vaccination Information Statements</u> provides fact sheets on each type of vaccine recommended for dialysis patients including flu (influenza—TIV); Hepatitis B and pneumonia.

Step 2: Act Go For It! Team with your staff and Facility Peer Representative (FPR) to complete a patient engagement activity.

- Talk with your FPR to discuss ideas on what resources and activities they would like to see at the clinic to educate patients on infection prevention.
- Create a bulletin board:
 - Using the the <u>bulletin board kit</u> to do their part to blast out bugs; or
 - To share information on COVID-19; or
 - To share hand hygiene tips.
- Educate patients and staff by sharing the My Kidney Kit pages. Use the <u>Change Plan</u> Worksheet to document any patient goals.
- Encourage all patients and staff to sign the Infection Prevention Pledge then post them in an area where both patients and staff can see them.
- Use the Clean Hands Count campaign materials to encourage hand hygiene.

Step 3: Share Share what your clinic has done with the rest of the Network!

- Ask your FPR for their feedback and encourage them to attend the next <u>FPR Connection Call</u> (the third Wednesday and Thursday every other month starting Feb. 2020 at 2 pm CT) to share with others!
- Be sure to share your patient engagement activity with the Network. You can send your activities and photos to our <u>Patient Services Department</u>.

Three Levels of Patient Engagement

3 2

Level 3: Laws and Policy

"Consumers are involved in the decisions that communities make about policies, law and regulations in public health and health care."

Level 2: Organization Design and Governance

"Providers reach out for patient input to ensure they will be responsive to patients' needs."

Level 1: Direct Patient Care

"Patients get information and answer questions about their preferences to help inform their treatment decisions."

For more information or to file a grievance, please contact: ESRD Network 10 (IL) 911 E. 86th St., Suite 202 | Indianapolis, IN 46240

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