



Network Patient Representative (NPR) Program 2021 Connection Session Schedule



Call Format

- Second Thursday and Friday of every month—two dates to accommodate everyone’s busy schedules.
- Both calls during the month cover the same topic. Join the one most convenient for you!
- Invite clinic staff to join the call with you.
- See page two for a full list of dates and topics.
- All calls are scheduled for 1-2 p.m. Central Time.



Call In To

Connect

- With other kidney patients and care partners
- With the Network

Share

- Activities
- Concerns
- Ideas

Learn

- More about dialysis and transplant related topics
- About what you can do to improve the patient experience at your clinic



Join the Call

From your computer, tablet or smartphone and/or through the Microsoft Teams App:
<https://bit.ly/2WeVNft>

or call in by phone (audio only): 1-901-443-4364
Access Code: 427 918 048#

Questions? Call Qsource ESRD Network 12 at 800-444-9965

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Agenda

- 1:00 Greetings/Introductions
- 1:15 Topic of the Month Discussion
- 1:35 Network Update
- 1:50 Open Discussion/Networking
- 2:00 Adjourn

| Month | Call Dates | Topic |
|-----------|-------------------------|-----------------------------|
| January | 1/14/2021 & 1/15/2021 | Speak Up and Share |
| February | 2/11/2021 & 2/12/2021 | Treatment Matters |
| March | 3/11/2021 & 3/12/2021 | Talk Transplant |
| April | 4/08/2021 & 4/9/2021 | Coping and Depression |
| May | 5/13/2021 & 5/14/2021 | Home Sweet Home |
| June | 6/10/2021 & 6/11/2021 | My Lifeline |
| July | 7/08/2021 & 7/9/2021 | Prevention Saves Lives |
| August | 8/12/2021 & 8/13/2021 | Be Prepared |
| September | 9/9/2021 & 9/10/2021 | Balancing Work and Play |
| October | 10/14/2021 & 10/15/2021 | My Wishes |
| November | 11/11/2021 & 11/12/2021 | Rights and Responsibilities |
| December | 12/9/2021 & 12/10/2021 | Active and Healthy Living |

For more information or to file a grievance, please contact:

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 Toll-Free Patient Line: (800) 444-9965

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