

Plan for Sustainability

Antipsychotic Use

It is important that hard-won quality improvements are not lost as attention shifts to other priorities and team/staff revert to the “old ways” of doing things.

Sustainability is locking in the progress that has been made already and continually building upon it. ⁱ

Recommendations
<ul style="list-style-type: none">• Ensure that all staff are well educated on the reduction of antipsychotic usage policy and procedure. Be sure to include this training with the new employee/ Agency orientation. Provide additional training on the behavioral management program to all staff.
<ul style="list-style-type: none">• Review all antipsychotics upon admission and new orders for all residents. Ensure baseline AIMS, Consent for Use, Diagnosis, and Evaluation are present in record. Review residents on antipsychotics with the Interdisciplinary team.
<ul style="list-style-type: none">• Designate a person responsible for reviewing CNA and nursing documentation to identify any new behaviors. If new behaviors are identified, then new interventions will be implemented.
<ul style="list-style-type: none">• Communicate new orders, behaviors, and interventions to all staff.
<ul style="list-style-type: none">• Update care plan/ Kardex with targeted behaviors and individualized interventions.
<ul style="list-style-type: none">• Ensure Pharmacy completes consult at least monthly to address GDRs.
<ul style="list-style-type: none">• GDRs must be documented in the medical record.
<ul style="list-style-type: none">• Ensure medication and the diagnosis for the medication is coded on the MDS.
<ul style="list-style-type: none">• Provide notification to the resident/responsible party of all medication changes. Good communication with the family and resident builds trust and improves relationships.
<ul style="list-style-type: none">• Document a thorough IDT note of your behavioral/ reduction of antipsychotics meeting. Meeting should occur at least monthly and as needed. This should include any medication changes and progress resident is making with behavioral management program/interventions, family notification and what you will do to monitor this resident.
<ul style="list-style-type: none">• Ensure PRN antipsychotic medications are limited to 14 days.
<ul style="list-style-type: none">• The use of audit tools is encouraged to ensure documentation is timely and thorough. These audit tools can be used for the QAPI meeting.
<ul style="list-style-type: none">• Remember to discuss antipsychotics at your QAPI meeting. Be sure to include any trends that were identified and action plans that were taken. If there was a deficiency noted, make sure that you have a PIP in place to address what actions the facility took and how you will monitor this system.

ⁱScoville R, Little K, Rakover J, Luther K, Mate K. *Sustaining Improvement*. IHI White Paper. Cambridge, Massachusetts: Institute for Healthcare Improvement; 2016