

### **Overarching Themes of Success**

- Lifelong learning and education
- Consistency in care and communication
- Regular self-reflection and check-ins with others
- Recognizing that success is individualized

### **Staff Perspective**

Success can mean:

- Being attuned to each patient's unique needs
- Adapting communication styles to suit different patients
- Creating a safe space for patients to express concerns
- Offering multiple feedback channels (e.g., surveys, open forums)

### **Care Partner Perspective**

Success includes:

- Prioritizing your own mental and physical health
- Advocating for both yourself and your loved one
- Reading emotional cues and choosing the right time to engage
- Meeting the patient where they are emotionally and physically

### **Patient Perspective**

Success may look like:

- Making informed choices about transplant or dialysis modality
- Attending all treatments and appointments

- Adhering strictly to medication schedules
- Understanding that there is no single “correct” way. Success is personal

### **Post-Transplant Perspective**

Success involves:

- Taking medications consistently and on time (setting an alarm on your phone, weekly pill organizers)
- Staying proactive with lab work—even when it feels unnecessary
- Monitoring lab results and advocating for yourself when something seems off