

# How the Qsource ESRD Network QI Team Works with Dialysis Providers



The Qsource ESRD Network Quality Improvement (QI) Team supports dialysis facilities and transplant centers to advance patient care and ensure that ESRD patients are able to live their best lives. Patient care is enhanced through continuous quality improvement and the QI Team assists facilities through a variety of initiatives outlined below.

## Technical Assistance

- Technical assistance (TA) encompasses education, resources, and other aspects of quality improvement provided by the ESRD Network to provide strategies for a specific individual barrier.
- TA may be completed virtually or in person, in a one-on-one fashion, or in a small group setting.
- Assistance with root cause analysis (RCA), identification of barriers and solutions, working through a Plan, Do, Study, Act (PDSA) cycle, and sharing of targeted resources are all forms of TA.

## QI Focus Group

- Facilities are grouped together for a 4-6 month period and work together in a virtual format to improve a particular aspect of patient care.
- Areas of focus and selection for participation are data driven and prescribed by CMS.
- During the 4-6 month period, facilities will periodically meet virtually as a group and often times work through a PDSA cycle to identify facility-specific barriers and solutions..
- Resources from the ESRD Network and the ESRD National Coordinating Center (NCC) are provided to facilities to assist them in their quality improvement process.

## Onsite Visit

- An onsite visit consists of a one time in-person meeting with a member of our QI Team at your facility.
- The visit is not punitive. The Network is here to support you in achievement of CMS goals.
- During an onsite visit, targeted quality improvement assistance is provided based on the facility's needs or particular barriers.
- The onsite visit can be with one or more members of the interdisciplinary team at the facility, but may also include any facility staff.
- Targeted ESRD Network resources are provided during the onsite visit to support the facility in reaching their quality improvement objectives.

**\*\*Facilities may be part of more than one Quality Improvement Activity simultaneously\*\***

**\*\*Please reach out to your Quality Improvement Team at [Qsource-QIDept@qsource.org](mailto:Qsource-QIDept@qsource.org) to inquire if your facility is currently enrolled in Quality Improvement Activities\*\***



Scan the QR code or click the link to visit the [QI Activities web page](#).