

Stop Think Act Respond Responsibly



A physical threat is any gesture or action expressing intent to harm others.

I should **BLOW** this place up!

I'm going to come up here one day and **GO POSTAL!**

I know where you **LIVE!**

You know I own a **GUN!**

I am going to **BURN** this place down to the ground!



All dialysis units have a zero tolerance policy for threats and weapons.



Bringing a weapon or making verbal threats will lead to discharge from the facility.



Many patients who are discharged will have a difficult time finding a new clinic.

If you have a concern, notify your clinic manager, social worker, or other team member. All concerns will be kept private.

To file a grievance, patients may contact:

Qsource ESRD Network 10
911 E. 86th Street, Suite 30
Indianapolis, IN 46240
(800) 456-6919

Qsource ESRD Network 12
2300 Main St., Suite 900
Kansas City, MO 64108
(800) 444-9965



esrd.qsource.org