

# Root Cause Analysis Worksheet: Five Whys Method

Define the Problem:

Why is it happening?

1.

Why?

2.

Why?

3.

Why?

4.

Why?

5.

*Tip:* Don't list five different reasons for the problem. Instead, dig deeper into the one reason.

*Tip:* If the last answer is something that can't be controlled, return to the previous answer. Individuals should not be blamed. Instead, the "why" is being examined to determine a solution/resolution.

Action to begin implementing: