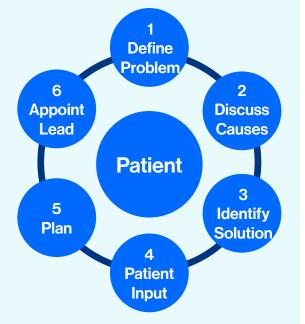


Five-Minute Huddle



Use this sheet to help guide a team discussion on a situation that needs to be improved. This sheet can be used to address an individual patient issue or a broader quality of care concern. For example, identifying strategies to work with a patient on a specific area within their plan of care or to address a grievance concern that's been raised by multiple patients. This can help your staff and patients work together on your quality improvement efforts.

For more information, contact: ESRD Network 10: 800-456-6919 ESRD Network 12: 816-880-9990

or visit esrd.qsource.org

Huddle Up Quality Improvement

1. Problem:

What is the problem we are trying to work on?

2. Possible Causes:

What may be causing this problem to happen?

3. Possible Solutions:

What has been tried before? What are the best ways to address this?

4. Patient Input:

What does the patient think the problem is? What does the patient think the cause(s) are? What has the patient tried to address the problem in the past? What does the patient think the solutions are? Share with the patient what the team has identified so far and determine if the patient agrees with staff's assessment.

5. Plan:

What solution(s) are we going to work on first? By when? Who will take on each task?

Staff Lead: ____



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