How to Assist in Vaccine Decision-Making: Applying the Stages of Change

Stage of Change	Characteristics	Techniques
Pre-Contemplation	Not currently interested in getting the vaccine	 Acknowledge that the patient is not open to the vaccine at this time. Ensure they know the decision is their own to make. Ask if they would like to discuss their reasons for not wanting to vaccinate. Encourage the patient to explore their reasons for not wanting to vaccinate. Explain and personalize the risk.
Contemplation	Have not yet decided to get the vaccine, but they are considering it; not sure what they should do or want to do	 Acknowledge the patient is not ready yet. Ensure they know the decision is their own to make. Ask if they would like to discuss their hesitancy. Encourage them to discuss the pros and cons
Preparation	Planning to get the vaccine, but they haven't taken steps to make it happen	 • Examine and promote positive aspects of getting the vaccine. • Identify and assist with next steps and support. • Address any obstacles or concerns. • Ensure they understand the process, possible side effects and how to address them. • Offer to accompany them when getting vaccinated.
Action	Vaccine is scheduled and any needed assistance is in place	 Ensure patient has support and all needed information. Provide affirmation for their decision.
Maintenance	Continued commitment to continue with vaccine updates	 Provide follow-up support. Reinforce benefits of maintaining vaccination status.
Reconsideration	Unwilling or uncertain about continuing vaccinations	 Evaluate triggers for the cause of reconsideration for vaccine updates. Reassess motivation and barriers.



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