

Step 1: Plan

Review the following Network and community resources to plan a patient engagement activity to provide patients with information about taking care of their dialysis access.

Network Resources

• My Kidney Kit - All pages are available in English and Spanish. Highlighted MKK "My Choices" pages include:

My Choice: Self-Cannulation

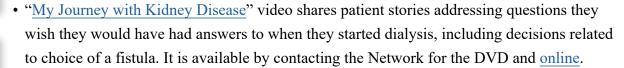
My Choice: What I Should Know about Fistulas

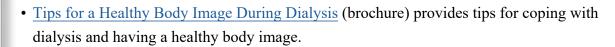
My Treatment: How Can I Stay Infection Free

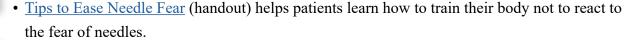




- <u>Be Safe- Always Keep Your Access Site Uncovered</u> (handout) reviews the safety concerns related to seeing the dialysis access during treatment and ideas for staying warm.
- <u>Keeping a Healthy Dialysis Access</u> (poster/handout) provides information about the importance of and tips for keeping a healthy dialysis access.









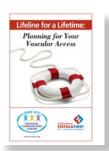
• TLC for your Access (handout) shares daily steps to take to care for your dialysis access.

ESRD NCC Resources



- <u>Catheter Check Guide for Patients</u> encourages patients with a catheter to check it every day, providing what to look and feel for and steps to take if problems are identified.
- <u>Catheter Check Guide for Staff</u> provides staff with instructions of what to look, listen and feel for before connecting a patient's catheter.
- Hemodialysis Vascular Access (English | Spanish) provides patients with the pros and cons for the accesses available for hemodialysis, including fistulas, grafts and catheters.
- <u>How to Keep Your Vascular Access Healthy</u> (handout) provides do's and don'ts for keeping a healthy dialysis access.
- "Look, Listen, Feel" Access Monitoring Guide (<u>English</u> | <u>Spanish</u>) provides guidance on how to monitor your access.
- "Ready, Set, Go" New Fistula Daily Check: Weeks 1-2 | Week 3 | Weeks 4-5 | Weeks 6-10 provides guidance to patients on how to monitor a new fistula.
- "Ready, Set, Go" New Graft Daily Checks: Week 1 | Weeks 2-3 | Week 4 provides guidance to patients on how to monitor a new graft.

Kidney Community Resources



- <u>Dialysis Patients Speak: A Conversation about the Importance of AV Fistulas</u> (video) Hemodialysis patients describe their experience and explain why it is important to them that their hemodialysis access be a native vein arteriovenous fistula. Provided by the ESRD Network of New England, Inc.
- <u>Lifeline for a Lifetime</u> offers online information developed as part of the <u>Fistula First Catheter</u> <u>Last</u> (FFCL) Workgroup Coalition on how to decide which access is best for each patient and breaks it down into manageable steps.
 - Lifeline for a Lifetime: Planning for Your Vascular Access Patient Planning Manual (English | Spanish)
- Medical Education Institute, Inc. | www.meiresearch.org
 - Home Dialysis Central "Life@Home" articles address how to help you keep a healthy access including:
 - Hemodialysis Access: Fistula First
 - Dialysis Needle Fear Easing the Sting
 - Dialysis Needles, Self-Cannulation and the Buttonhole Technique
 - The Art Of Making Your Fistula Or Graft Last
 - Blood Pump Speed and Your Dialysis Fistula
 - What You Need to Know to Keep your Fistula Healthy (booklet)
 - What You Need to Know to Keep Your Graft Healthy (booklet)
 - What You kneed to Know to Keep your Catheter Healthy (booklet)
 - <u>Kidney School Module 8-Vascular Access: A Lifeline for Dialysis</u> is an online course on vascular access. Learn which access is best and why, and how to protect your access so it will last as long as possible. <u>View Online</u> | Download in <u>English</u> or <u>Spanish</u>.





Kidney Community Resources (cont):



- National Kidney Foundation articles | www.kidney.org
 - How to Dress for Dialysis Access. "Rules" when dressing for your access.
 - Inserting Your Own Needles for Dialysis (Self-Cannulation) Is Your Right!
- <u>Tips for Overcoming Needle Fear</u> (newsletter) shares patients' tips on how to overcome needle fear from IPRO ESRD Network 2.

Step 2: Act

Work with your staff and Facility Peer Representative (FPR) to complete a patient activity to engage patients in learning more about caring for their dialysis access.

- Review the My Kidney Kit pages with staff and patients.
- Talk with your FPR about what resources and activities they would like to see at the clinic to educate patients on caring for their dialysis access.
- Invite your FPR to a team huddle to share their experience with their dialysis access.
- Design a bulletin board:
 - Give out notecards or sticky notes and have patients share their tips for dealing with needle fear and/or pain.
 - Use the Keeping Your Access Healthy poster and highlight education on one of the four strategies each
 week of the month.

Step 3: Share

Share what your clinic has done with the rest of the Network!

- Ask your FPR for their feedback and encourage them to attend the next <u>FPR Connection Call</u> (the third Wednesday and Thursday every other month starting Feb. 2020 at 2 pm CT) to share with others!
- Be sure to share your patient engagement activity with the Network. You can send your activities and photos to our Patient Services Department.

For more information or to file a grievance, please contact Qsource ESRD Network 10 911 E. 86th St., Suite 202 | Indianapolis, IN 46240 Toll-Free Patient Line: (800) 456-6919 | <u>ESRDNetwork10@qsource.org</u>

