

My Network: Patient Advisory Council (PAC)

The Patient Advisory Council (PAC) is part of the Qsource ESRD Network's business structure. The PAC provides the "patient view and voice" to guide the Network quality improvement activities and patient education.

The PAC helps the Network to understand kidney patients' needs in order to improve dialysis and transplant care. The PAC is a diverse group of people living throughout Illinois, Iowa, Kansas, Missouri and Nebraska who are on dialysis, have received a kidney transplant, or are the care partner/family member of someone with kidney disease.



Why Be on the PAC?

Use your voice, your story and your ideas to improve the lives of patients with kidney disease.

What is required to be a PAC Member?

- Be on dialysis; or have had a kidney transplant; or be a care partner/family member to a kidney patient
- Be willing to serve a three-year term (as health allows)
- Attend monthly meetings online and/or by phone
- Attend the in-person meeting each year (travel costs are paid for by the Network)
- Reply to Network requests for feedback and/or votes
- Provide a positive example for other patients

What do PAC Members Do?



Help with the creation of patient education by sharing your kidney journey, ideas and opinions



Share your thoughts on the needs and concerns of people living with kidney disease



Give advice to the Network team on quality improvement projects



Be a link between patients, the dialysis clinic and the Network

PAC Members May Also:



Act as the Patient Representative at the clinic



Attend calls and webinars with Medicare



Represent the Network at a national level through the ESRD Network Coordinating Council Learning and Action Networks

Interested in Becoming a PAC Member?

If you are a kidney patient, a care partner or a family member of a kidney patient that is interested in becoming a PAC member, there are a few steps you need to take next:

1. Find out more. You can do this by calling the Network or talking with the clinic manager or social worker about your interest.

ESRD Network 10 (IL)

Toll-Free Patient Line: 800-456-6919

www.esrdnetwork10.org/patients/patient-advisory-council

ESRD Network 12 (IA, KS, MO, NE)

Toll-Free Patient Line: 800-444-9965

esrdnetwork12.org/patients/patient-advisory-council

2. Download the PAC application from the Network website and complete it for submission.
3. Submit the application. Once reviewed, the Network will contact you to discuss the next steps for getting started as a PAC member.

My Questions: Ask Your Care Team

- What do you know about the PAC?
- Can you help me with the application?



ESRDNetwork10.org | ESRDNetwork12.org

This material was prepared and distributed by Qsource ESRD Networks, under contract with the Centers for Medicare & Medicaid Services, an agency of the U.S. Department of Health and Human Services (contract numbers HHSM-500-2016-00010C and HHSM-500-2016-00012C). The contents presented do not necessarily reflect CMS policy. 19.Q-ESRD.06.053

For more information or to file a grievance, please contact

ESRD Network 10 (IL): 911 E. 86th St., Suite 202 | Indianapolis, IN 46240 | Toll Free Patient Line (800) 456-6919 | ESRDNetwork12@qsource.org

ESRD Network 12 (IA, KS, MO, NE): 920 Main, Suite 801 | Kansas City, MO 64105 | Toll Free Patient Line (800) 444-9965 | ESRDNetwork12@qsource.org