

Patient Advisory Council (PAC)

The Patient Advisory Council (PAC) is part of the Qsource ESRD Network's business structure. The PAC provides the "patient view and voice" to guide the Network quality improvement activities and patient education.

The PAC helps the Network to understand kidney patients' needs in order to improve dialysis and transplant care. The PAC is a diverse group of people living throughout Illinois, Iowa, Kansas, Missouri and Nebraska who are on dialysis, have received a kidney transplant, or are the care partner/family member of someone with kidney disease.

Why Be on the PAC?

Use your voice, your story and your ideas to improve the lives of patients with kidney disease.

What is required to be a PAC Member?

- Be on dialysis; or have had a kidney transplant; be a care partner/family member to a kidney patient; or be a professional in the field
- Attend monthly meetings online and/or by phone
- Reply to Network requests for feedback and/or votes
- Provide a positive example for other patients

What do PAC Members Do?

- Help with the creation of patient education by sharing your kidney journey, ideas and opinions
- Give advice to the Network team on quality improvement projects
- Share your thoughts on the needs and concerns
- Be a link between patients, the dialysis clinic and the Network



PAC Members May Also:

- Act as the Patient Representative at the clinic
- Attend calls and webinars with Medicare
- Record a personal story for the ESRD Qsource Podcast

Interested in Becoming a PAC Member?

If you are a kidney patient, a care partner or a family member of a kidney patient that is interested in becoming a PAC member, there are a few steps you need to take next:

1. Find out more. You can do this by calling the Network or talking with the clinic manager or social worker about your interest.

[ESRD Network 10 \(IL\)](#)

Toll-Free Patient Line: 800-456-6919

[ESRD Network 12 \(IA, KS, MO, NE\)](#)

Toll-Free Patient Line: 800-444-9965

2. [Visit our website](#) to download and print the PAC application or complete it online.
3. Submit the application. Once reviewed, the Network will contact you to discuss the next steps for getting started as a PAC member.

Ask Your Care Team

- What do you know about the PAC?
- Can you help me with the application?

For more information or to file a grievance, please contact:

ESRD Network 10
911 E. 86th St., Ste. 30
Indianapolis, IN 46240
Toll-Free: 800-456-6919

ESRD Network 12
2300 Main St., Ste. 900
Kansas City, MO 64108
Toll-Free: 800-444-9965

