

Conversation Starters for Facility Staff to Potential Peer in Action (FPAI):

- There are so many opportunities with being our FPIA, I know that you like to _____ in your free time and that's something we'd really like to utilize here in the clinic.
- Do you remember when you first started treatment? What helped or didn't help when you were new? It would be really beneficial for new patients to hear your story.
- We have a few projects that we need help with, would you like to hear about them?
- Have you seen our facility informational binder? Is there anything you think we should add or change?
- Our QAPI meeting is coming up, I know you had concerns about _____. I could bring it up during our QAPI meeting and let you know what the team thinks and our plan of action?

Conversation Starters for FPIA to Other Patients:

- What do you like to do outside of dialysis?
- Where are you from?
- What questions do you have about this facility or the staff?
- How often would you like to touch base, once a week or would you like to reach out as needed?
- How can I best support you as the Facility Peer in Action?