

Facility Peers in Action

Get Involved and Make a Difference!

Facility Peers in Action are individuals who are on dialysis or have had a kidney transplant. They volunteer at their dialysis clinic, work with staff to help improve the patient experience and share patient education. Facility Peers can also serve as peer mentors to fellow patients by sharing their experiences and providing support and encouragement.

What You Can Do

- Share vital information with other patients.
- Provide the patient voice by sharing questions and concerns with facility staff.
- Encourage patients to be involved in their own healthcare.
- Make a positive difference in the quality of life of dialysis patients.
- Take part in bi-monthly educational calls.
- Share newsletters.
- Volunteer as your time allows for each activity.



Build Bridges for Communication



Encourage Peer-to-Peer Mentorship



Engage Patients in Their Care

Join Facility Peers in Action

Ask your staff members how you can work with Qsource ESRD Networks and the Facility Peers in Action program.

To file a grievance, patients may contact:

ESRD Network 10 (IL)
911 E. 86th St., Suite 30
Indianapolis, IN 46240
Toll-Free: (800) 456-6919

ESRD Network 12 (IA, KS, MO, NE)
2300 Main St., Suite 900
Kansas City, MO 64105
Toll-Free: (800) 444-9965



esrd.qsource.org

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