

# QAPI Step 2

## Develop a Deliberate Approach to Teamwork

*QAPI at a Glance* states that QAPI relies on teamwork in several ways. Do teams at your organization have a clear purpose? Do teams have defined roles for each team member to play? Do teams have commitment and active engagement from each member?

Action Step	Who Is Responsible?	Date Completed
Assess the effectiveness of teamwork in your organization.		
Discuss how PIP teams will work to address QAPI goals.		
Determine how direct care staff, residents and families can be involved in PIPs.		
Identify any communication structures that need to be implemented or enhanced.		

### Questions for Team Discussion

1. How can residents and families be involved in our QAPI efforts?

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2. Do we have effective teamwork? How do we know? What does it look like?

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3. How does leadership support the development of effective teams?

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4. Do we have effective communication in our facility? How do we know?

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5. Do team members support one another?

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### Surpassing the Hurdles

1. What barriers do you anticipate with these action steps?

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2. What additional information does your team need?

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3. What additional resources would be helpful?

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4. What structures can you create to help ensure your success with this step?

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