

## **TOP 5**

## Ways "Take 5 to Tune In"Talking Control Sessions are Different

- Distraction Free Time- other patients are being monitored by teammates
- 2. Patient Directed- the patient choses what they want to talk about
- **3. Staff is not in "teacher" mode-** listening but not judging or reacting to "teachable moments"
- 4. Sharing rather than advising- staff have no agenda

5. Time limited- helps staff stay focused and patient can expect full attention



## Example:

Mrs. J has been on dialysis for 4 years. She has trouble with fluid gains and diet. Her blood pressure is unstable. She came in 5 kg over her dry weight. How would you respond when she says:

"I went to a wedding this weekend."

Replace: "That's why you were so heavy today, you must of overdid it."

with Take 5- Talking Control Response: "This weekend was beautiful for a wedding, was someone in your family or a friend that got married?"