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Sustainability Planning

Qsource ESRD Networks Quality Improvement Team

Introduction

Qsource ESRD Networks can help you sustain the improvements that your dialysis facility has made during your Quality Improvement Activities.

In this presentation you'll learn:

- What is Sustainability
- New Model for Sustainability
- Sustainable Practices
- Resources

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What is Sustainability?

Locking in the progress that has been made already and continually building upon it.[1]

The ultimate goal of the Network is to ensure that practices are put into place that facilitate adoption of improvement activities into the culture of the dialysis facility.

[1]Scoville R, Little K, Rakover J, Luther K, Mate K. Sustaining Improvement. IHI White Paper. Cambridge, Massachusetts: Institute for Healthcare Improvement; 2016

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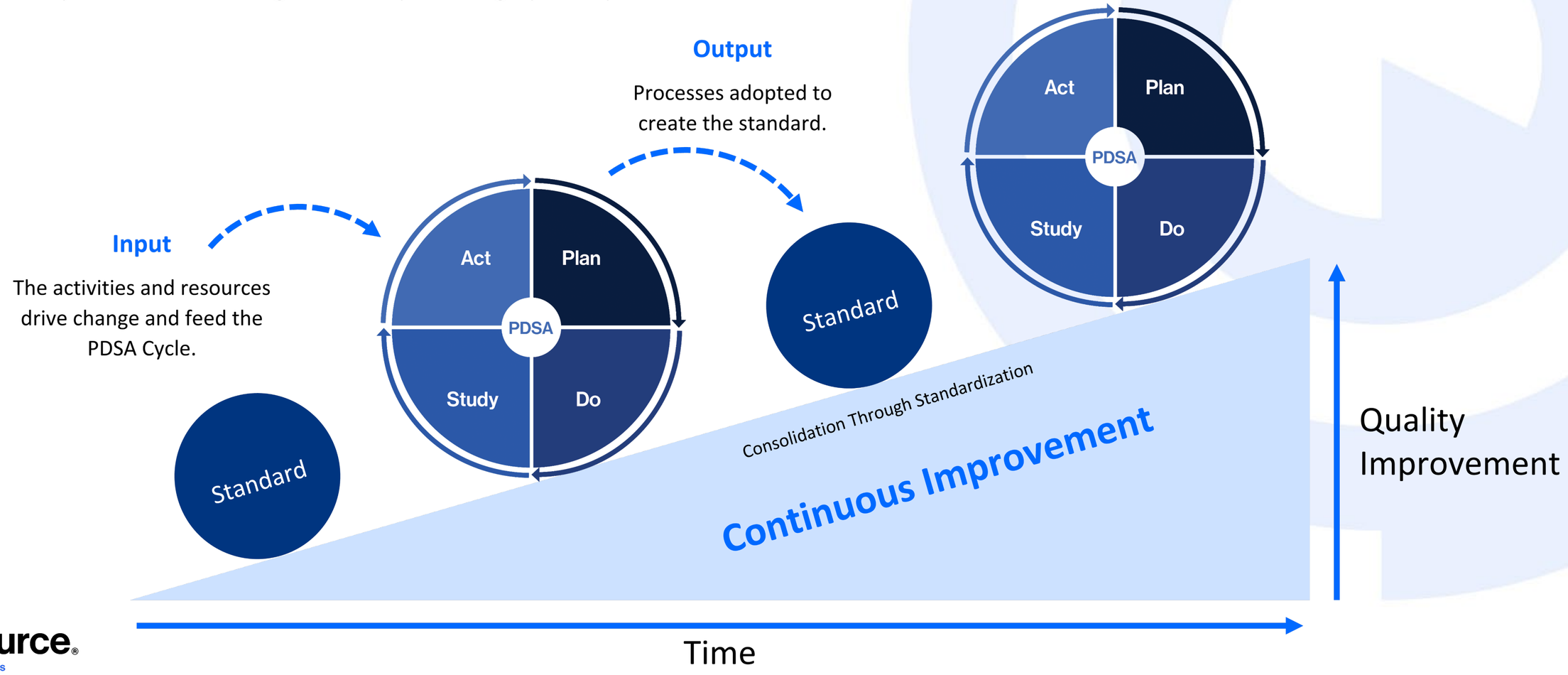
Model for Sustainable Improvement

Sustainability is maintaining and improving quality across time.



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It Starts With Quality Improvement

Your QI Projects begin with a PDSA. In the planning phase, you identified root causes and barriers in your current facility process.

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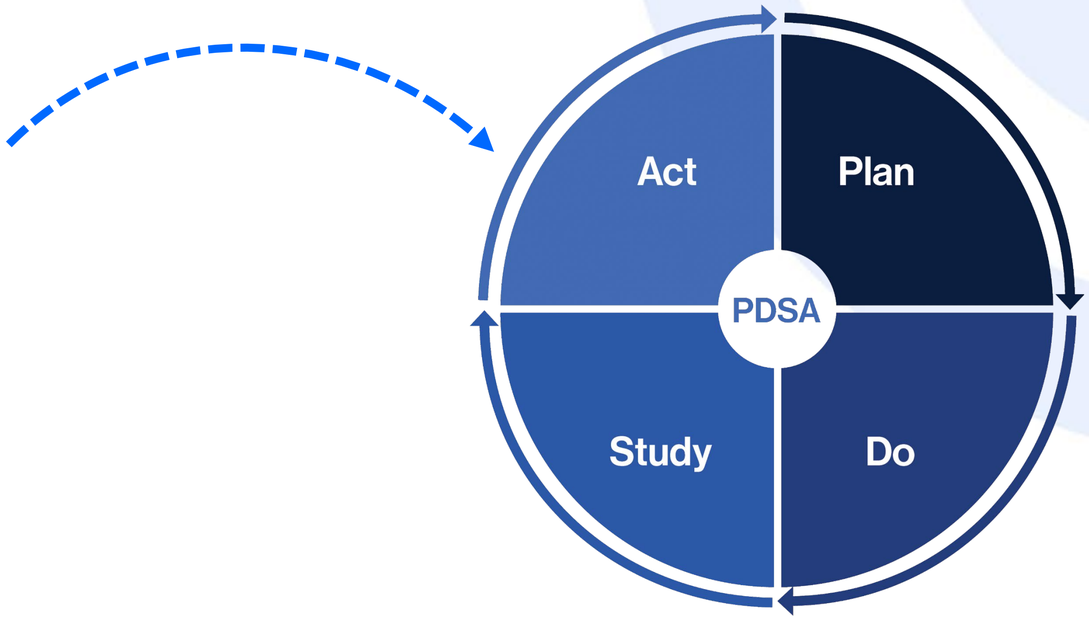
Inputs Help Make Change Happen

You put in place action plans to drive change by utilizing activities and resources from the Network, your corporate tools, or things developed locally by your facility. See the Sustainability Tool for a list of QIA-specific activities and resources that you may have used.

Inputs

The activities and resources drive change and feed the PDSA Cycle.



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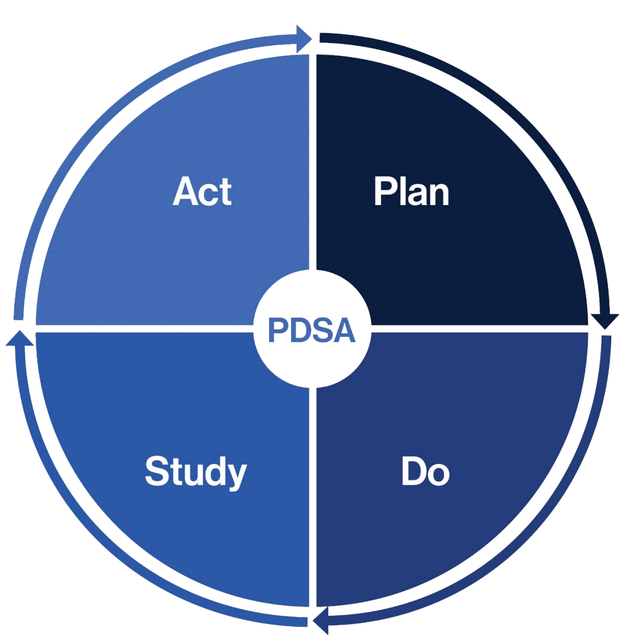
Learning What Works Well to Create a Standard

Standards keep your QI progress moving in the right direction. Standards are found in those processes that can be supported, replicated, and maintained such as:

- Training
- Communication
- System Change
- Policy and Procedure
- QAPI
- Patient Engagement (NPRs, Plan of Care, Groups, QI and Governance)



Output

Processes adopted to create the standard.

Standard

See the Sustainability Tool for a list of QIA-specific activities and resources that you may have used.

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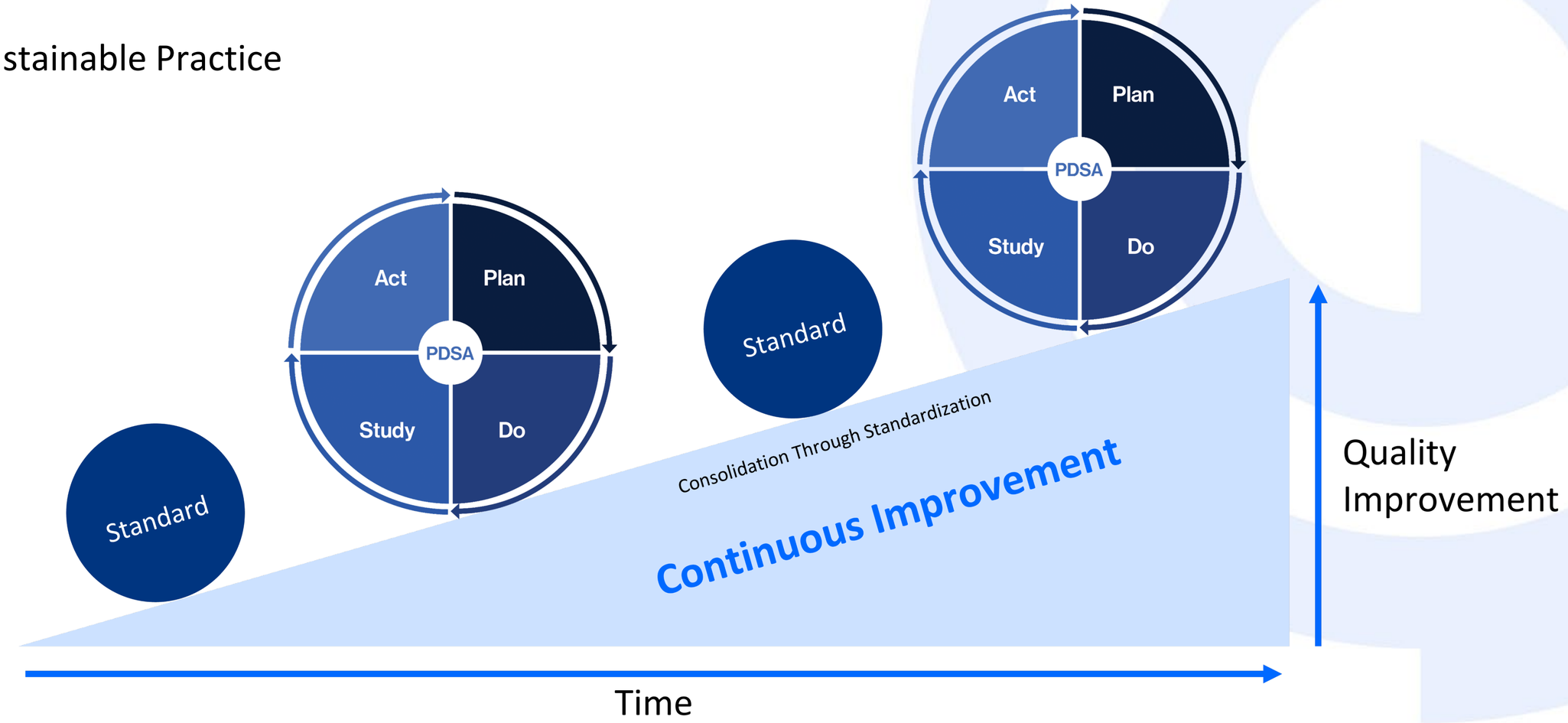
Improvement Over Time

Standard=Sustainable Practice



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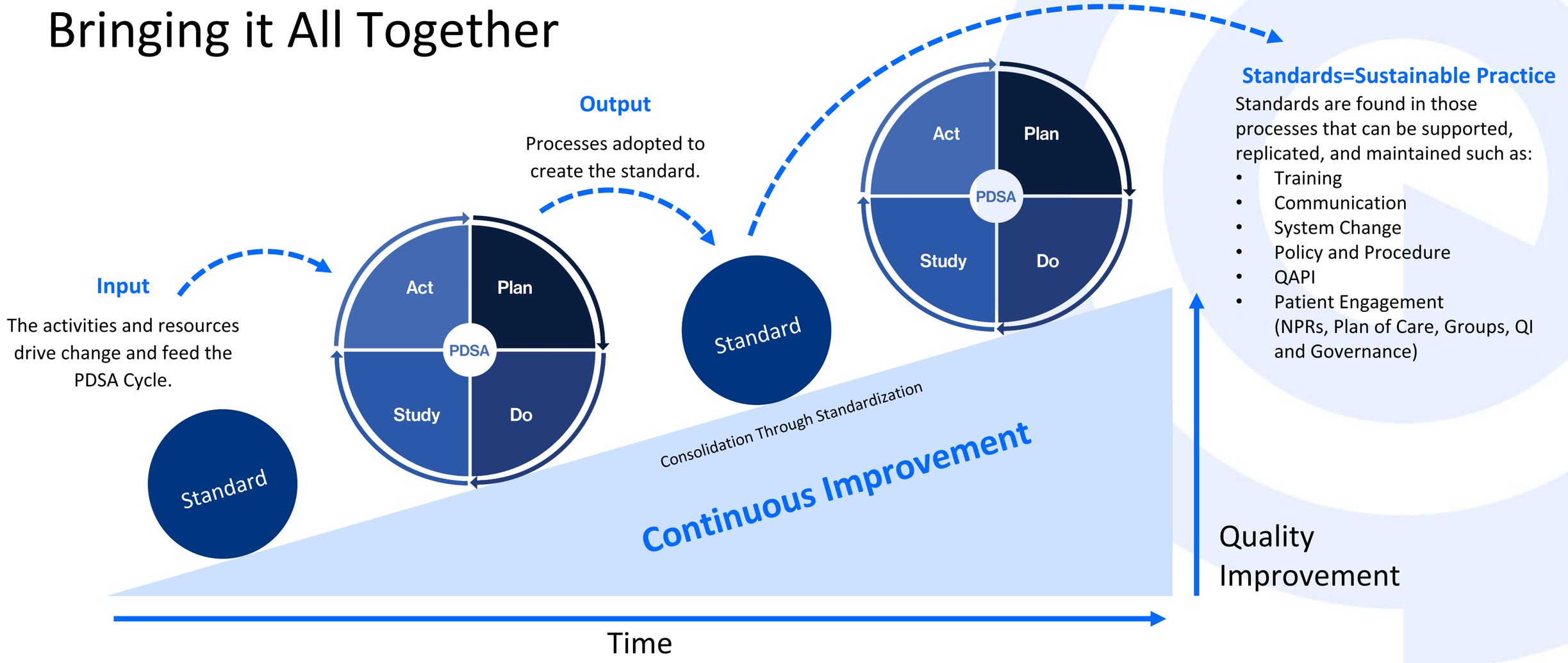
Bringing it All Together



Standards=Sustainable Practice

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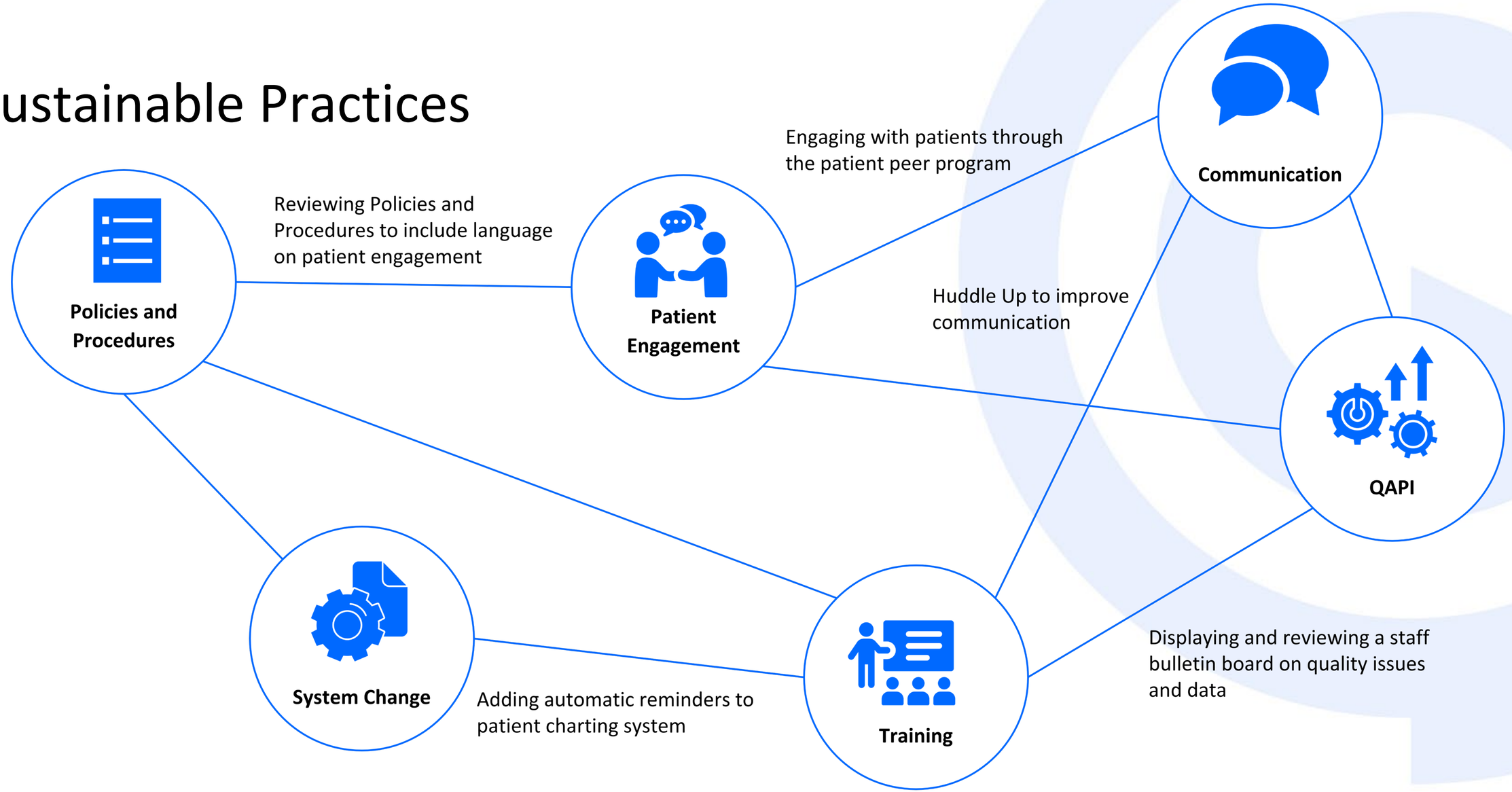
Sustainable Practices



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Suggestion: Frontline Team/Staff Inclusion

Builds a solid “bottom-up” foundation for consistent delivery of daily quality improvement activities

- Patient Engagement
- Changes
- Process
- Policy
- Culture

Rationale: It is important that hard-won quality improvements are not lost as attention shifts to other priorities and team/staff revert to the “old ways” of doing things

Resources

- Institute for Healthcare Improvement
  - Sustaining Improvement White Paper

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Thank You

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